CUSTOMER INFORMATION



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Strong Service from BW in Finland Now in cooperation with Konecranes Machine Tool Service

Konecranes Machine Tool Service becomes official service partner for BURKHARDT+WEBER in Finland

Konecranes Machine Tool Service (MTS) has been appointed as the official service partner for BURKHARDT+WEBER (BW) in Finland. Through this partnership, Konecranes MTS will provide authorized warranty services, repairs and genuine spare parts, leveraging its extensive service network across Finland.

BURKHARDT+WEBER, headquartered in Reutlingen, Germany, is a globally recognized manufacturer of precision machining centers. BW's innovative solutions serve industries including mining, forest & agriculture and energy, ensuring high-performance machining with exceptional reliability.

As the official service partner, Konecranes MTS will provide comprehensive services, including predictive and preventive maintenance and the supply of genuine spare parts. This partnership reinforces Konecranes' dedication to maximizing machine uptime and supporting Finnish industries with best-in-class service solutions. Finnish customers will benefit from minimized downtime, improved machine performance and direct access to expert service, ensuring the longevity and efficiency of their BURKHARDT+WEBER machining centers.



"Machines from BW are made for eternity and designed to change. Whether through targeted maintenance, the optimization of individual assemblies or a comprehensive change such as a retrofit or relocation, we exploit the full potential. We are therefore particularly pleased that Konecranes is supporting us in this endeavor in Finland," says Andreas Greiner, Head of Customer Service of BW.

"In an era where precision and reliability are critical to industrial success, this collaboration ensures that manufacturers in Finland receive the high-quality service needed to maintain competitive operations," said Simo Lahtinen, Manager, MTS development, Konecranes.

"This partnership with BW strengthens our ability to support Finnish manufacturers with premium maintenance services," says Petteri Ijäs, Director, ISE Finland & Baltics, Konecranes. "With our extensive service network and expertise in machine tool maintenance, we are committed to ensuring that customers experience maximum uptime, efficiency and productivity."

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About BURKHARDT+WEBER



Machines from BURKHARDT+WEBER represent the heart part of complex manufacturing processes worldwide. Since 1888, BW has been driven by the question of how they can develop sustainable manufacturing solutions today for the increasingly complex requirements of tomorrow. As a mid-sized traditional machine manufacturer with 220 employees, BW relies on modern corporate structures, short decision-making processes, and flat hierarchies.

BURKHARDT+WEBER Fertigungssysteme GmbH

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About Konecranes



Konecranes is a global leader in material handling solutions, serving a broad range of customers across multiple industries. We consistently set the industry benchmark, from everyday improvements to the breakthroughs at moments that matter most, because we know we can always find a safer, more productive and sustainable way. That's why, with around 16,800 professionals in over 50 countries, Konecranes is trusted every day to lift, handle and move what the world needs. In 2024, Group sales totalled EUR 4.2 billion. Konecranes shares are listed on Nasdaq Helsinki (symbol: KCR)...